

### MAINTENANCE MANAGEMENT - MOBILE



## Rimses Mobile. Professional maintenance anytime, anywhere

Rimses has been a leader in professional maintenance for almost 30 years. The world is changing, and technology is changing with it faster and faster. Today we want to be able to work anywhere at any time of the day. Rimses Mobile allows you to perform professional maintenance from a tablet or smartphone whenever and wherever you like.

#### WHAT IS RIMSES MOBILE?

A mobile solution with built-in scanner, photo function and GPS. With Rimses Mobile, maintenance or service staff can:

- Consult information about the work to be done
- Register the hours worked and parts used
- Report that the technician's work is ready
- Enter work requests
- Register small repairs
- Add photos and signatures
- Enter customer evaluations
- Send emails and call customers for Field Services.

Other Rimses functions are available, such as checklists, Last Minute Risk Assessments and document access.

#### **BACK OFFICE SUPPORT**

The mobile solution is enhanced by a web application that allows the planner to follow the technicians' work in real time and respond quickly in case of an emergency intervention, for example. The technician can also share photos made on-site with the back office for a second opinion on specific situations. The web application therefore promotes colleagues' efficiency and collaboration.

#### **USABILITY**

Usability is a priority for Rimses Mobile. The module works on every Android device: both tablets and smartphones. It goes without saying that models specific to industrial environments, such as ATEX, are also compatible. The application works online and offline, so an internet connection is not always required. All data is synchronized automatically as soon as a data connection is available.

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² Rimses	🔊 All days 🍦 😧 🖣
	TH 21/01/2016
Work order :	10:00 - 11:00 Ordre de tra
(1336) Cleaning	Object: 00330 Machine X 01
	Priority: Follow planning Werktype: Inspection
Activities to be executed	11:00 - 12:00 Ordre de tra
	Rimses Object: 00323 Machine A 01
Remarks:	Priority: Urgent
Remarks	Werktype: Inspection
Work type:	14:00 - 15:00 Ordre de tra
Inspection	Dbject: 00325 Machine C 01
Acceptation:	Priority: Follow planning Werktype: Preventive maintenance
Acceptation	TU 19/01/2016
Failure category:	08:00 - 13:44 Ordre de tra
	Rimses Object: 00324 Machine B 01
	Priority: Urgent
Planned from:	Werktype: Inspection
21/01/2016	
Until:	
21/01/2016	

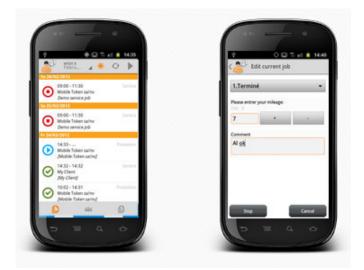


#### **DEVELOPED FOR AND BY CUSTOMERS**

The Rimses maintenance management software was developed by RealDolmen, a reputable company with numerous customers in various sectors worldwide for almost 30 years. RealDolmen builds its products in collaboration with its customers. Rimses Mobile was developed to meet customers' specifications after thorough consultation with key stakeholders in the industry.

#### **RIMSES MOBILE IS READY TO USE**

Rimses Mobile is offered as a full-service solution: for a fixed monthly amount you can enjoy the solution without having to worry about the technical setup. Contact RealDolmen to find out the benefits of Rimses Mobile for your company.



# The advantages in a nutshell

- User-friendly: a mobile solution with a built-in scanner, built-in photo function, etc.
- Saves time: no need for access to a fixed workplace.
- Increased safety: instant data processing on location, new safety processes, etc.
- Customised: developed for and by customers.
- Pay as you use: Rimses Mobile is offered in a flexible SAAS solution.
- Multi platform.

#### WHY REALDOLMEN?

Realdolmen is an independent single source supplier. As well as the Rimses services, we can also offer support for the entire range of ICT services covering the entire ICT lifecycle. Realdolmen delivers integrated solutions for infrastructure, communication and applications.

Realdolmen employees have extensive and up-to-date knowledge about a wide range of functional and technological solution domains.

#### INTERESTED?

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