



# Rimses

## Master in Maintenance

**inetum** .  
realdolmen  
Positive digital flow

### Master in Maintenance

Rimses offers maintenance services and service providers a very powerful tool to optimize the organization and productivity of the maintenance work.

#### Maintenance Management Software

Rimses allows increased availability and reliability of your systems by providing organization, planning, monitoring and adjustment.

#### Field Service Software

Rimses puts service first for your customers: service by appointment, smooth registration of failures and optimal service in the field.

### Work safely

With Rimses Safety, you can actively contribute to safety by integrating the management of safety measures, work permits and LOTO (Lockout-Tagout) in the maintenance software. Rimses Safety helps you with the follow-up and communication concerning safety. You can manage safety standards and make safety verifiable.

All this with one goal in mind: to exclude any risk of a possible industrial accident to prevent severe consequences.

### Be Mobile

With Rimses Mobile Maintenance, technicians can consult, add and process data with their tablet or smartphone. Wherever your technicians are, they have direct access to Rimses to report on activities, materials used and hours worked.

They can immediately consult the work order history in the workplace and create work requests for identified problems. With Rimses Mobile Maintenance, your people have more time for the actual work itself.

### Act Compliantly

Rimses supports compliance so companies can respond quickly to regulatory requirements and audits from legislative bodies and inspection agencies with:

- traceability of actions
- document management
- certificate management
- managing training and qualifications of employees.

## Start with Rimses

Choose the Rimses solution that best fits the current needs of your business and let it evolve at the same pace as your company.

Our solutions for Maintenance				Our solution for Service	
	Rimses FUNDAMENTAL	Rimses PREMIUM	Rimses EXPERT	Rimses SERVICE	
Basic data management	✓	✓	✓	Customer management	✓
Tree structure of all your assets	✓	✓	✓	Sales process	✓
Work requests & notifications	✓	✓	✓	Installed base at customers	✓
Work order management	✓	✓	✓	Call intake	✓
Periodical maintenance	✓	✓	✓	Field service	✓
Article registration	✓	✓	✓		
Hour/cost registration	✓	✓	✓		
Contract management	--	✓	✓	<p>Rimses Service is a distinct line in the Rimses series.</p> <p>The Rimses basic packages Fundamental, Premium and Expert are mainly focussed on internal maintenance management.</p> <p>Rimses Service adds the aspect of external service provision.</p> <p>Rimses Service can be added to one of the basic packages as an additional functionality for services and sales.</p>	
Project management	--	✓	✓		
Graphical planning	--	✓	✓		
Purchase management	--	✓	✓		
Inventory management	--	✓	✓		
Purchase order & object requests	--	✓	✓		
Safety management	--	--	✓		
Multi-environment	--	--	✓		
Budget management	--	--	✓		
Quality control	--	--	✓		

## Other Rimses modules

**eRimses:** Easily follow and register all failure messages, material and purchase order requests through an Internet browser.

**Rimses Mobile Work Requests:** Using this web app everyone can easily report an incident using also QR/bar codes to identify the asset. Userfriendly supporting photos. Includes follow up on incidents.

**Rimses Mobile Warehouse:** Use the mobile device to register deliveries and returns. Register deliveries on pick lists. Use the the tool to support stock corrections.

**Rimses Analyzer:** Analyze the costs and performance of your maintenance and service.

**Rimses Project:** Link with MS Project for your projects.

**Rimses E-catalog:** Order directly on the supplier's website and automate the administration.

**Rimses Interface:** Smoothly exchange data with other applications.

## Our customers are our best reference

Inetum-Realdolmen builds its products in collaboration with customers.

The end users of Rimses know best what new features must comply with in order to be successful in the workplace. User-friendliness is key for each feature. Moreover, it is possible to easily adapt the user interface by customizing the lay-out for each of the customer's user groups.

Rimses is used in various sectors ranging from manufacturing, waste disposal, steel processing, automotive, transportation, port industry, petrochemistry, food industry, service companies and many other industries.

## DISCOVER RIMSES RIGHT NOW!

**Want to know more about us or**

**Rimses? For more information: visit our website [www.rimses.com](http://www.rimses.com) or send us an email: [inforimses@inetum-realdolmen.world](mailto:inforimses@inetum-realdolmen.world).**